



12: Warranty

WoodMaster Force 20 Warranty
NORTHWEST MANUFACTURING, INC.
600 Polk Ave SW – Red Lake Falls, MN 56750
Toll free (800) 932-3629 or (218) 253-4328

Five Year Limited Warranty on the Heat Exchanger

Northwest Manufacturing, Inc. warrants material and labor on any defects in workmanship on the Heat Exchanger for a period of five (5) years from the purchase date to the original owner only. As long as your furnaces is properly delivered, installed and have sent your furnace Test Record and Installation Certificate sent in. Northwest Manufacturing, Inc. will not be responsible for environmental conditions we cannot control. This warranty is limited to defective parts and repair and excludes any incidental and consequential damages connected therewith. Northwest Manufacturing, Inc. is not responsible for costs of any service calls or shipping charges on parts being sent or returned.

One Year Warranty on Electrical Components – Parts and Labor

Northwest Manufacturing, Inc. warrants to the original owner only, any electrical components in the furnace that is defective during normal usage for a period of one (1) year from the date of purchase. Parts will be replaced on an even exchange basis, minus the cost of shipping which is the responsibility of the customer. Your dealer may charge you for a service call to do warranty work. This warranty applies only if the device is installed and operated as defined in the Owner's Manual and the recommended maintenance has been done.

Additional Components Warranty Guidelines

Northwest Manufacturing, Inc. will not warranty the Flame Guard and endstop on the burner, these items are consumable items and in the case of normal wear is the responsibility of the owner to replace as necessary. Damage caused by abuse, accidents, improper installation, overheating, corrosion or negligence will not be covered under warranty. Fuel that is lost during warranty repairs will not be covered by Northwest Manufacturing.